

# KCTC INTERNET TERMS OF SERVICE

## Commercial e-mail:

Sending unsolicited commercial e-mail is prohibited. Using a kctc.net e-mail address to collect responses from unsolicited commercial e-mail is prohibited.

## Mail bombing:

Sending large volumes of unsolicited e-mail is prohibited.

## Harassment:

Sending threatening or harassing e-mail after being requested to stop, is prohibited. Extremely threatening or harassing e-mail is prohibited always.

## Internet Relay Chat (IRC)

The use of IRC bots is prohibited, as is the violation of any accepted policies on IRC servers. If kctc.net is banned from a server, the offending account will be terminated.

## Impersonation:

Attempting to impersonate any person, using forged headers or other identifying information is prohibited. The use of anonymous remailers and nicknames does not constitute impersonation.

## Network unfriendly activity:

Activities which adversely affect the ability of other people or systems to use kctc.net services or the Internet is prohibited.

## Privacy violations:

Attempts, whether successful or not, to gain access to any computer system, or customer's data, without consent is prohibited.

## Account Inactivity:

In the event that a kctc.net email account is not accessed within a 12 month period, the account will be terminated and all files will be removed.

## Financial

Sharing internet accounts with anyone other than immediate family members, or re-selling service without express written consent from Kalona Cooperative Technology Company, is prohibited. Untimely payment of any and all amounts due may result in account cancellation.

## Privacy

It may be necessary for KCTC employees to examine system accounting logs and other records to resolve system problems. KCTC reserves the right to access an account's mailbox to resolve system problems or mail system errors. In addition, KCTC will cooperate with the appropriate legal authorities in investigating claims of illegal activity, including but not limited to illegal transfer or use of copyrighted material, postings or e-mail containing threats of violence, or other illegal activity.

KCTC makes no guarantee and assumes no liability for the security of any data on any server including "secure servers."

Our customers are reminded that no computer system should be considered safe from intrusion. E-mail may pass through many computer systems, and should not be considered a secure means of communication unless encrypted. Even then, information is only as secure as the encryption method.

## Our Intent

This document provides a general understanding of KCTC's policy on KCTC Internet services. Common sense and judgement are a necessary part of any system of rules, and this guideline is no exception. Of course, flagrant or repeated violations of this policy are viewed in a very different light than minor infractions.

Protection of our customers and our resources, the ability to provide quality service to our customers, conformance with existing law, and the protection of our reputation as a service provider are all contributing factors to decisions on violation of this TOS.

KCTC does not monitor the activity of accounts except for measurements of system utilization and billing records. However, in our efforts to promote good citizenship within the Internet community, if we become aware of inappropriate use of KCTC Internet services, we will respond. If a KCTC Internet account is used to violate the TOS or User Agreement, we reserve the right to terminate service without notice. Our preferred

course of action would be to advise the account owner of the inappropriate behavior and corrective action necessary. However, flagrant violations of the TOS will result in immediate termination of service.

In the event that an account is temporarily inactivated as a result of any prohibited activities, the account may be subject to reactivation charges and/or deposit requirements to be determined by KCTC.